



Traveller Mediation Service

2020 Annual Report

www.travellermediation.ie

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1. Mediation

Mediation actions in 2020

- Case referrals were processed through the TMS referral procedure
- Team meetings were held on a bi-weekly basis to review current cases and discuss new referrals (sometimes remotely due to COVID19 restrictions).
- Referrals were written up and collated on a monthly basis
- Qualified mediators (from the panel of qualified Traveller mediators) continued to work with TMS mediators to assist with mediation cases as required, although less frequently because of the Covid19 restrictions.

TMS received referrals from over 14 counties in Ireland, as well as from N. Ireland in 2020.
TMS have been working to resolve a high number of cases since January 2020 (see numbers below), including two involving fatalities, and have travelled throughout the country, and through the Island of Ireland in cases of cross-border disputes.

TMS Mediation Caseload Breakdown: 1st January to 31st December 2020

No. of Referrals = 86 cases

Completed cases = 61 cases

Current cases = 25 cases (in December 2020)

Breakdown of cases by county:

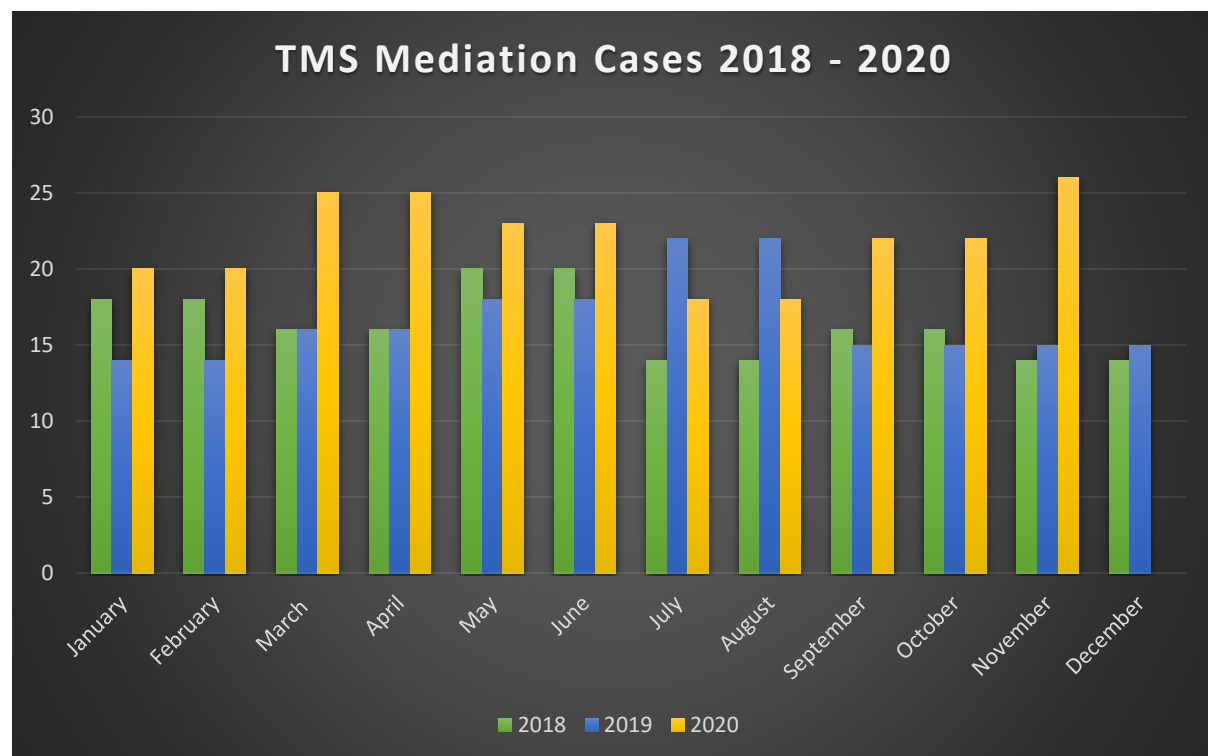
- Clare 3 cases
- Cork 3 cases
- Dublin 13 cases
- Fermanagh 1 case
- Galway 12 cases
- Inter-County 5 cases
- Kerry 4 cases
- Kildare 5 cases
- Kilkenny 1 case
- Laois 2 cases
- Limerick 2 cases
- Longford 6 cases
- Louth 4 cases

- Mayo 2 cases
- Offaly 13 cases
- Sligo 1 case
- Tipperary 3 cases
- Tyrone 1 case
- Waterford 1 case
- Westmeath 2 cases
- Wexford 2 cases

Presenting as:

- Traveller/Traveller 53 cases
- Traveller/Agency 18 cases
- Traveller/Settled 10 cases
- Advocacy 5 cases

Chart showing annual number of case referrals: 2018 to 2020



2. Training/Development/Capacity Building

a) 2019 – 2020 Traveller Mediation & Conflict Training Programme

The third Traveller Mediation & Conflict Training Programme began in September 2019. The programme was initially based in the Kennedy Institute classrooms in Maynooth University, Co Kildare. The programme was due to be completed by June 2020 but due to COVID19 restrictions the timeline was significantly disrupted.

Part 1 of the programme (the KWETB Level 5 module) was completed on 12th February 2020 with 5 students completing all the assignments successfully.

Part 2 of the programme (the MII accredited Mediation training course, delivered through the Kennedy Institute, Maynooth, and resulting to a national certified mediator qualification) commenced on 26th February

Due to the COVID19 restrictions the programme had to be postponed after 11th March.

The plan of continuing the programme remotely was explored but proved not to be viable. TMS remained in contact with the students on an individual basis through remote meetings and by 'phone.

The course re-commenced on 9th September and was held in the TMS Offices in Athlone/online, with 4 students returning. Two students subsequently dropped out.

The course was to be completed on 21st December but one student received a custodial sentence in December before completion. The decision has now been made to complete in January 2021.

b) Prison Peer Mediation Programmes in 2020

Castlerea Prison

- The pilot accredited Mediation Training Programme for prisoners (in partnership with Maynooth and IPS/ETB) has been completed with 8 participants successfully graduating (2 teachers, and 6 prisoners, 4 of whom are Travellers).
- The graduation event was held in Castlerea on 25th February, with the IPS Director General, the Governor, and other senior IPS Staff in attendance. The GRETB Director also attended. The Programme Director from Kennedy Institute Maynooth awarded the certificate to the students.

- The meeting scheduled for March 2020 to review next steps etc had to be postponed because of the Covid19 restrictions

Midlands Prison

- The Peer Mediation Part 2 programme commenced on 13th January 2020.
- The Peer Mediation Part 2 programme was completed, but the assessments scheduled for March 9th were not able to go ahead because of Covid19 restrictions.

Cork prison

- Peer Mediation training Part 2 programme commenced on 16th January and was completed on 5th March. Four men undertook the assessment test and all four passed successfully.
- The graduation event was held with the Governor present.

Update on the setting up of the Prison Mediation Service in the prison:

- In February two Traveller mediator prisoners and the teacher met with the Governor and Chief. They agreed that the two men would be given permission to visit the protection wing within Cork prison to offer the mediation service to the men, to assess the issues, and to work with some of the men to see if they might be able to move from the protection wing back into the main prison.
- The prison mediators designed the t-shirt below, and, with the assistance of the teacher, the t-shirts have been printed for the mediators.



Loughan House Prison

- The Peer Mediation Part 2 programme began on 6th February 2020.

- The Peer Mediation Part 2 programme was not completed due to inmate transfers impacting the number of participants

Portlaoise Prison

- The Peer Mediation session scheduled for 30th March was not able to proceed due to Covid19 restrictions

Peer Mediation Prison Programmes

- TMS contacted prisons in September about the possibility of resuming PM programmes but this has not been possible because of continuing Covid19 restrictions.
- A UK Prison chaplain contacted TMS to find out more about the Peer Mediation in Prisons Programmes in Ireland, and to discuss the possibility of replicating the programmes there.
- TMS was In contact with prisons in December 2020 and plan to resume PM programmes in early 2021, or to explore running programmes online.

c) Other TMS Training Programmes/ Workshops

- All TMS training scheduled for March/April/May/June/July were postponed because of COVID19 restrictions.

From September until December 2020 the following training-related events took place:

- Networking meeting men in Men's Shed Tullamore (Offaly) x 3
- Meeting with staff/students in a number of Youthreach Centres in the Midlands in September and October re. the TMS 2021 Traveller Youth Programme.
- Meeting with Dublin City Council Chief Housing Officer to discuss the development of a TMS training module for DCC Housing Dept. staff members
- Training session with Community Services team, Fermanagh & Omagh District Council.
- TMS Presentation to Cork University Social Work department.
- Meetings with College Connect & LOETB to plan the 2021 Traveller Youth programme
- Contacting youth/Youthreach facilities re. College Connects/AIT course for 2021
- Contacting Traveller organisations and holding preliminary discussions about potential training for 2021.

PSNI training:

- Antrim PSNI: TMS ran 2 training sessions for trainee Detectives in PSNI Training College, Steeple, in September and October.
- Omagh PSNI station: TMS ran 3 training sessions for groups of Neighbourhood Police in October.

Irish Prison Service Training College sessions for Recruit Prison Officers:

- The first training input took place on 24th January 2020.
- Training was then cancelled due to COVID19 restrictions until 9th October when the next scheduled TMS training session with IPS Prison Officer Recruits took place.
- A third TMS training session with IPS Prison Officer Recruits took place on 27th November.

Preparation, planning and groundwork laid for two new TMS initiatives in 2021:

- The piloting of an MII Accredited Traveller Mediation Programme for Travellers in counties Cork, Kerry, Limerick and Tipperary, in partnership with Maynooth University, to commence in 2021.
- The piloting of a Communications & Conflict Skills training programme for young Travellers in partnership with LOETB and College Connect, AIT, to commence in 2021 .
- Evaluation of the two Pilot Programmes by the end of 2021.

3. TMS Traveller Mediator Panel

Aim: To establish a panel of Traveller mediators/trainers to assist with mediation referrals and to deliver training as required on Peer Mediation, conflict management and cultural awareness in prisons and to community groups/agencies, etc. on a contractual basis with TMS/RJC.

The following actions were completed in 2020:

- In January and February panel members assisted with mediation cases and with Peer Mediation in Prison training sessions.
- A TMS Panel meeting was held in Athlone on 31st January to discuss schedule for months ahead.

- Phone consultation with panel members took place re. mediation cases.
- Due to COVID19 restrictions it was not possible to engage the panel in training or mediation cases during the months of March April/ May/June.
- TMS remained in contact with the panel remotely during this time.

During September, October, November and December:

- Panel members assisted with referrals and training during this time, in line with COVID19 guidelines.
- Panel member co-facilitated Mediation training session For MU students.

4. Communications/Stakeholder Engagement/Advocacy

Engagement with Gardai from March 2020

- TMS worked with gardai on a daily basis on case referrals as well as providing advice and support to gardai in handling situations arising from infringements etc of the Covid19 restrictions etc.
- TMS worked with the Gardai to produce a joint video with the Gardai to highlight the importance of COVID19 awareness and safety.
- The close engagement with Gardai continued for the remaining months of 2020, as well as continuing to provide advice and support to gardai in situations arising from infringements of Covid19 restrictions.
- TMS also engaged with PSNI on a number of serious cases over the summer months.
- TMS submitted a tender to An Garda Síochána Online Diversity and Hate Crime Training, Garda Diversity & Cultural Awareness Training (module 2: Diversity and Cultural Awareness Training) in June.
- Submission content: a video training resource to be used as part of the Garda Síochána online Diversity and Hate Crime Training. The resource may also be useful as part of the Garda/Traveller Dialogue Initiative the TMS and how our service might be utilised.
- The tender was successful, and the resource was completed in December.
- In October TMS had a meeting in the Garda National Diversity & Integration Unit in Dublin with the Garda Assistant Commissioner, and the Superintendent and two sergeants from the Unit.
- A meeting of the Garda/Traveller Advisory Group took place in November.

Garda/Traveller Dialogue Initiative

- A Garda/Traveller Dialogue Day meeting took place in Dublin in January with the Garda National Diversity & Integration Unit to plan Garda/Traveller Dialogue Days and other collaborative actions in 2020.
- Two regional Garda/Traveller Dialogue Days scheduled for April and June 2020 had to be postponed due to Covid19 restrictions

Other Networking/Stakeholder Engagement

- In spite of the restrictions imposed by the Covid19 virus, TMS managed to continue to strengthen and consolidate professional collaborations and working relationships with diverse groups of stakeholders over the course of 2020. (Many of the groups engaged with are listed in Appendix 4).

TMS staff actively participated as members of following Boards/Steering Groups in 2020:

- Garda/Traveller National Advisory Group
- Irish Traveller Movement
- Traveller Counselling Service
- Minceirs Whiden
- Travellers in Prison Initiative
- Westmeath Traveller Action Group
- Offaly Traveller Movement
- National Traveller Mental Health Network
- Traveller Visibility Group
- Exchange House Ireland

5. Administration/Systems Development

TMS Videos and Video Training Resources

TMS Videos

In April TMS put together a video to highlight the importance of Covid19 awareness, in collaboration with the National Traveller Mental Health Network. The video was uploaded onto the TMS website. TMS also produced and broadcast a joint video with the Gardai at this time.

TMS Video Training Resource

In May TMS started working on putting together a multi-purpose video training resource. The aim was for the resource to be used as part of TMS training sessions, to be distributed to a variety of organisations in order to raise awareness of the work being done by the TMS, and to explain how the service might be utilised by these organisations. These organisations

would include An Garda Síochána, Police Service of Northern Ireland (PSNI), the Irish Prison Service and others.

Filming of the multi-purpose video training resource of TMS work took place in August, including interviews with TMS stakeholders about the TMS service.

The work included:

- Planning and scripting for TMS/Gardaí/PSNI video shoot
- Booking interviews and planning schedule for shoot
- Location shooting and conducting interviews for 6 days with contracted Director/Cameraman

Editing of the multi-purpose video training resource took place in September and was completed by November (including second and third edits), and the TMS video productions for Gardai, PSNI, and Traveller Projects were finalised.

Link to TMS 2020 VIDEO FILES

Video 1: Gardai <https://we.tl/t-GlVoPuDxOV>

Video 2: PSNI <https://we.tl/t-qE2l6yzXTn>

Video 3: Traveller Organisations <https://we.tl/t-OlssgEs93z>

TMS staff recruitment/changes from January 2020:

A process of transition of roles within TMS staff team came into effect from 1st January 2020, with the following transitions:

1. Aileen O'Brien moved from the role of TMS Project Coordinator (4 days per week) to the role of Project Management Officer (2 days per week).
2. Chris McDonagh moved from the position of Mediator/Trainer position (full-time) to TMS Programme Coordinator position (full-time).
3. Frank Kavanagh moved from the position of part-time Mediator/Trainer (3 days per week) to a full-time Mediator/Trainer position.

[Kerry Lawless continued as part-time Mediator/Trainer (3 days a week) in 2020].

TMS Staff: Chris McDonagh, Frank Kavanagh, Kerry Lawless, Aileen O'Brien

5. TMS Income and Expenditure Statement 2020

Finalised 8th Jan 2021

Income	Q1	Q2	Q3	Q4	Total year to date
Grant Payment Dept Of Justice and Equality received 22 nd Jan, 25 th March, 8 th July, 16 th Oct	56,580.00	56,580	56,580	56,580	
Total Income	56,580.00	56,580.00	56,580.00	56,580.00	€226,320.00

Expenditure	Budgeted Expenditure for full year 2020	Actual Expenditure Q1(Jan-Mar)	Actual Expenditure Q2 (Apr-Jun)	Actual Expenditure Q3 (Jul-Sept)	Actual Expenditure Q4 (Oct-Dec)	Actual Expenditure full year 2020
Salaries including Revenue Commissioners Payment	140,000.00	32,790.37	35,302.54	32,789.38	35,195.30	136,077.59
Bank Fees	100.00	47.19	18.91	16.00	19.30	101.40
Management Fee to Restorative Justice in the Community agreed with Dept of Justice (€14,000 withdrawn 30 March 2020 and €14,000 withdrawn Jan 2021)	28,000.00	14,000.00	None in Q2	None in Q3	14,000.00	28,000.00
Phone	2,000.00	492.58	549.27	578.72	511.79	2,132.36
Website, IT Maintenance / Repair	600.00	59.03	372.08	None in Q3	None in Q4	431.11
Insurance (shared with RJC)	1000.00	None in Q1	232.50	None in Q3	812.50	1,045.00
Graphite HR support (shared with RJC)	500.00	None in Q1	None in Q2	None in Q3	500.00	500.00
Printing / Stationery	750.00	200.16	None in Q2	None in Q3	122.51	322.67
Office Rental and additional room hire	5,000.00	1,237.26	1147.26	1192.26	1567.26	5,144.04
Office Supplies	1,000.00	567.12	None in Q2	569.00	None in Q4	1,136.12
Subscription / affiliation (Traveller Voice Magazine €25, Mediators Institute of Ireland €230, Traveller Mental Health)	250.00	None in Q1	None in Q2	100.00	None in Q4	100.00
Light / Heat	1,000.00	357.39	208.56	173.11	46.13	785.19
Staff Travel and Subsistence	35,000.00	9,054.88(Jan and Feb)	6437.84	6536.48	8,359.22	30,388.42
Audit and Accountancy (contribution shared with RJC)	1,500.00	None in Q1	None in Q2	None in Q3	1,350 Estimate based on	1,350.00

					last year. Invoice awaited	
Expenses for Traveller Mediators for mediation assistance and attendance at panel meetings	5,000.00	1,180.00	None in Q2	120.00	940.00	2,240.00
Traveller Mediation Training Programme in conjunction with Kennedy Institute Maynooth (Tutor costs, student travel and lunch expenses)	2,500.00	1,384.00	None in Q2	None in Q3	3,880.00	5,264.00
Peer Mediation in Prisons- €600 Mediation Assessments	2,000.00	600.00	None in Q2	None in Q3	None in Q4	600.00
TMS Training Film Production Costs	Additional funding to be provided from Garda Diversity Unit	None in Q1	None in Q2	2975.70	1,200.00	4,175.70
Total Expenditure Financial Reporting Period	Budgeted total €226,200	€61,969.98	€44,268.96	€45,050.65	€68,504.01	Total expenditure year to date €219,793.60

Reconciled Bank Balance

<p>Reconciled Balance at the end of Reporting Period 3 2020 (30 Sept 20): €17,759.49 plus income Q4 €56,580 = €74,339.49</p> <p>less expenditure in Quarter 4 of €68,504.01 = €5,835.48</p>	<p>Balance in TMS Bank Account 31st Dec 2020=€32,274.72</p> <ul style="list-style-type: none"> Funds due from account but not withdrawn by end of quarter: Revenue Commissioners Payment for Q4 <u>€8,066.18</u> Cheques numbered 420-425 inclusive €1,400 Audit and Accountancy fees for 2020 estimated to be €1,350 based on 2019 figures as invoice awaited Balance of Management fee to RJC for 2020 €14,000 December Staff Travel and Sub €1,591.30 Invoice (Office Centre) €31.76 <p>Total due as of 31st Dec but not withdrawn before said date: €26,439.24</p> <p>Account Balance €32,274.72 less uncashed expenditure €26,439.24= €5,835.48</p> <p>Reconciled Balance in account 31st Dec 2020 = €5,835.48</p>
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6. Appendices

Appendix A

Testimonials in 2020 from Traveller organisations and Gardai on their experience of working with the Traveller Mediation Service

Galway Traveller Movement

“Galway Traveller Movement have found the Traveller Mediation Service an immensely valuable resource and support and the expertise that it brings to the work is of great assistance to us as a local project. “

Bridget Kelly
Galway Traveller Movement

Cork Traveller Women’s Network

“Cork Traveller Women’s Network has found the Traveller mediation service to be very flexible and supportive in responding to concerns around conflict coming from the community and the project.

They have a unique understanding of the complex causes of conflict within the Traveller community and bring an excellent understanding of Traveller culture to their mediation work. This cultural understanding is essential to the work.

They are very accessible and strategic and have built good links with our project and have also facilitated training around understanding conflict.

We also recognise and welcome the good work that the Traveller mediation project do with key agencies to create a better understanding around how conflict affects Travellers.”

Brigid Carmody
Project Co-Ordinator
Cork Traveller Women's Network

An Garda Siochana

“My experience of working with the Traveller Mediation Service has been very positive in terms of joint cooperation, trust and a shared willingness to de-escalate tense conflict scenarios. I am aware of their valuable intervention in many difficult conflict situations.

The Garda-Traveller Dialogue Days are great examples of how barriers can be broken down by communication, dialogue and collaboration. They provide opportunities for both Garda and Traveller Communities to understand better each other and identify areas for change.”

Superintendent Kevin Daly

Donegal Traveller’s Project

“Donegal Travellers Project Wants to express how vital the TMS service has been to us in Donegal.”

Hugh Friel
Men’s Development worker
Donegal Traveller’s Project

Kerry Traveller Health Community Development Project

"Kerry Traveller's Health CDP have found this service to be a lifeline. The TMS is experienced, skilled and supportive. They have been available to us out of hours in emergency situations... I cannot emphasis enough the level of support we have received from the service; they are a fantastic team. The impact of their work is to be seen. They have diffused many dangerous situations and we cannot thank them enough"

Brigid Quilligan, Project Manager
Aras AN Phobail, Boherbee, Tralee, Kerry

Southside Travellers Project

“I would like to say that the Traveller Mediation Service is an essential service for Travellers and Traveller organisations.

It has the professionalism, technique, expertise, awareness and knowledge to deal with all Traveller conflict in an effective way which achieves a positive outcome from its approach and wisdom.

It stops and reduces conflict in the community and within organisations, and also settled communities. “

Geraldine Dunne
Director, Southside Travellers

Cork TVG

“We here in TVG in Cork over the past 3 years have accessed the Traveller Mediation Service on a regular basis in direct mediation with families. They have facilitated

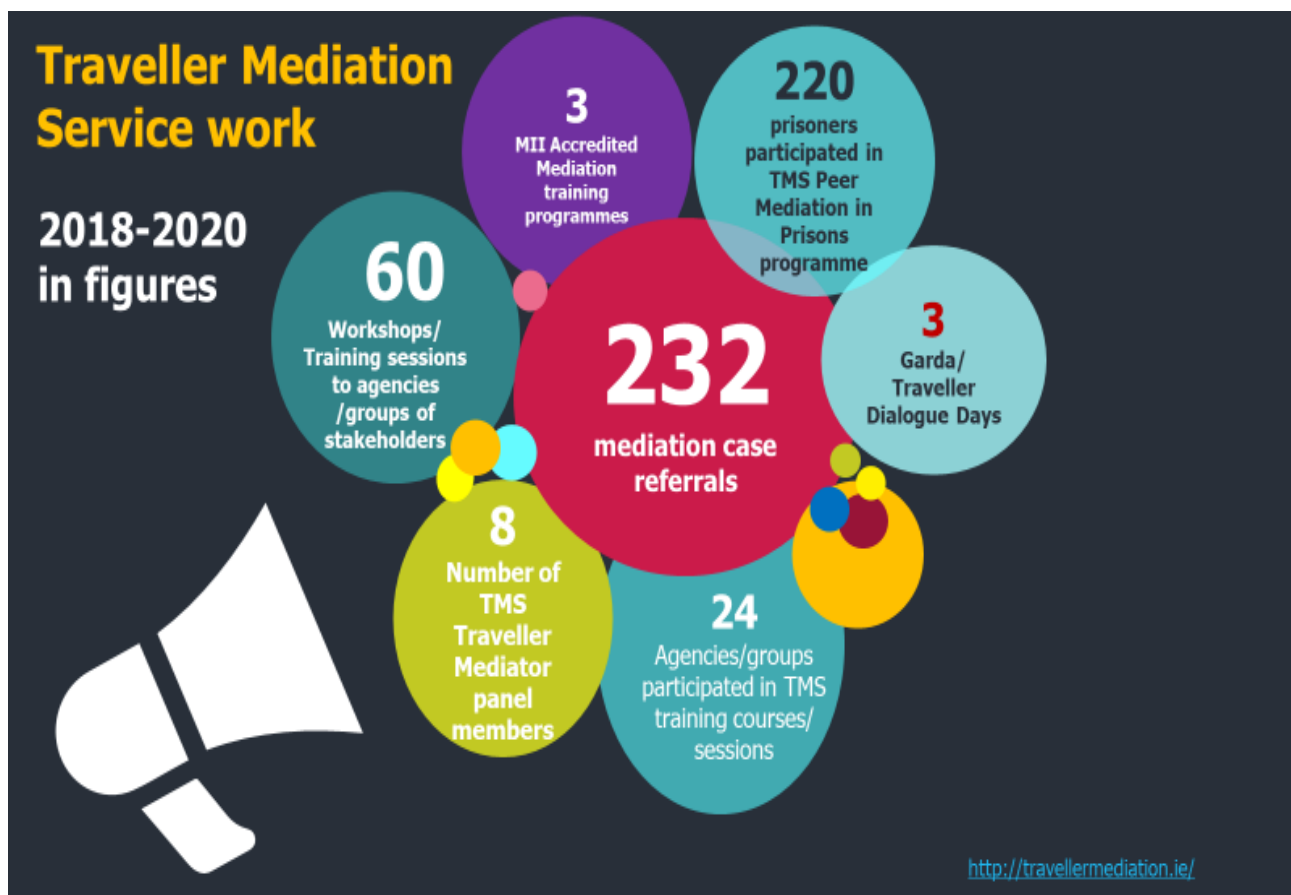
workshops around conflict to men's groups and facilitated a Traveller Peer Mediation Program in Cork prison.

To say we have found the Traveller Mediation Service a valuable national resource is an understatement. The project has proven itself to us to be vital in helping to reduce the high levels of conflict that exist in the community today through peer led mediation work.”

John O'Sullivan, Traveller Men's Health Development Worker,
Traveller Visibility Group

Appendix B

TMS Work Infographic 2018 to 2020



Appendix C

2020 Group Feedback Summary from TMS training sessions with IPS Prison Officer Recruits.

What information/exercises did you find useful?

- I found it all very useful.
- I found the two ex-prisoners very interesting - to hear their stories/ experiences.
- Presence of the two ex-prisoners, members of the Travelling community.
- Brilliant class - very knowledgeable about what life is like for Travellers in jail and outside it.
- The real-life insights of your experiences, particularly the ex-prisoner lads, Michael and Davy.
- Talking to ex-prisoners and actually see the % in prison.
- Great insight to Traveller community and prisoners from Traveller community.
- I found the whole class useful.
- The overall class was extremely interesting, one of the best classes we had so far.
- Just talking to Dave and Michael, very interesting stories.
- I thought it was one of the most interesting classes of our six weeks training with the I.P.S.
- It was all very interesting. I'm very grateful that you came and opened my eyes even more to notice things like this going on, so I can help and be a good officer.
- I found the exercise we did useful as it really opened my eyes to the statistics. It made me realise how vulnerable the community are.
- I found the statistics on Travellers useful, I answered nearly every question wrong, I was surprised about the statistics.
- The whole experience was very good. The two lads telling their experience in prison.
- Everything, to be honest, the more intimate, one to one, presentation as opposed to PowerPoint was hugely beneficial. Especially as the past prisoners.
- The real-life stories of how prison was. The statistics also.
- I found useful, the fact that we found out how are the prison officers
- I find useful, the fact that we found out the behaviors of prison officers and prisoners inside the prison.

What did you find challenging?

- No part was it all very open and honest.
- Nothing, very enjoyable.

- Nothing – all four men were honest, approachable and great to deal with.
- To comprehend the suicide rate and the life expectancy statistics.
- I probably had a pre-conceived idea re: Travellers – was impressed by presentation – made me examine my ideas.
- Hearing how bad you were treated in prison.
- I found listening to their stories, very upsetting as prison life is hard enough and to get extra pressure from the system is just awful.
- That Travellers were treated different from some officers.
- I didn't find anything challenging, the class was presented excellently.
- I didn't find anything challenging. I thought it was very interesting you definitely don't need a PowerPoint presentation.
- Trying to remove any pot judgement. It was definitely removed by the end of the day.
- No real challenging.
- That we should have more time. Excellent class it deserves more time.
- One of them is that two ex-prisoners came in and work with us, this was very helpful.

Do you have any suggestions for future sessions?

- I think this should be a longer class very informative when ex-prisoners were brought in.
- Longer class, full/half day in length
- Pay rise for the lads, should push for a longer class.
- At least a half day with you.
- Longer class.
- Possibly longer class.
- I really think you should come for longer, that was one of the best classes I have had, thank you.
- Enjoyed learning and listening to the four lads.
- Just to treat everyone the same no matter who they are.
- Should be a longer class, the ex-prisoner's information could be invaluable to us.
- Maybe longer class as it is great. Thank you.
- A longer class would be beneficial to all of us as I found it very interesting.
- Maybe a longer class with more information.
- Needs to be given a bigger time slot. Thank you very much.
- Longer day if possible, more past prisoners.
- Should be longer, two hours isn't enough. Its an excellent class.
- I wish the class was extended from two hour, to maybe five to six hour class.

Appendix D

Visits/meetings attended by TMS in 2020 included the following:

January/February

- Meeting with Longford Youthreach coordinator re. training with young people
- Meeting with Solus project for youth Dublin
- Meeting with Gardai in Longford
- Meeting with Gardai in Newbridge
- Meeting with Gardai in Portlaoise
- Meeting with Gardai in Galway city x2
- Meeting with Gardai in Birr
- Meeting with Gardai in Clondalkin
- Meeting with Gardai in Castlebar
- TMS team meetings
- Meeting in Irish Traveller movement
- Meeting Traveller Counselling Service
- Meeting with council in Kildare
- Meeting with Limerick city council
- Meeting with Traveller project Clondalkin
- Meeting with Traveller project Sandyford (STAG)
- Meeting with Traveller project Portlaoise (LTAG)
- Meeting with Traveller project Tallaght
- Meeting with Traveller project Tullamore (OTM)
- Meeting with Traveller project Dublin (Exchange House)
- Meeting with Traveller project Galway (GTM)
- Meeting with National Traveller Mental Health Network.

March/April

- Meeting with TVG Cork x2
- Meeting with ITM
- Meeting with Youth Work Midlands x 4
- Meeting with Tallaght Traveller Project
- Meeting in Lucan Garda Station
- Meeting with Clondalkin Traveller project x 2
- Meeting with Offaly Traveller Movement
- Meeting in Naas Garda station
- Meeting in Clondalkin with Traveller project, Local Garda, Local Council.
- Meeting in Clondalkin Garda station
- Zoom meeting with N.T.M.H.N
- Zoom TMS team meetings x 4

- Zoom meeting with AIT/College Connect & LOETB re. proposed Traveller Youth Programme
- Zoom meeting with RJC
- Zoom meetings with NT Covid19 Network
- Zoom meeting Mincear Whidden x2
- Zoom meeting with N.T.M.H.N x 2
- Zoom meeting with T.M.S x 3
- Zoom meeting with Emily, Aileen + Chris
- Zoom meeting with ITM x 3
- Zoom meeting with Pilot programme for young Travellers
- Meeting with Sgt in Athlone Garda station
- Meeting with PSNI in Enniskillen
- Meeting with PSNI in Omagh
- Meeting with new community Sgt in Tullamore Garda station
- Meeting with Sgt in Tullamore x 2
- Meeting with Garda in Dundalk x 2
- Meeting with Sgt in Newbridge x 2
- Visited family in Enniskillen + Omagh
- Visited family in Moate
- Visited family in Newbridge
- Visited families on site in Ennis
- Visited families in Tullamore x 2
- Visited family in Tullamore x 2 (respond Housing)
- Mediation case Athy visits x2
- Mediation case Clondalkin visits 2
- Mediation case Craughwell
- Mediation case Galway
- Mediation case Tallaght
- Mediation case Enniskillen,
- Mediation case Dundalk, visited x 2
- Mediating case Curragh x 3

TMS Phone records for March & April are included for this period to indicate the breadth of the work being carried out remotely:

March 2020

3rd Gort C.M. x2. T.M.S Frank x2. Ballinasloe D. x1. Loughrea G. x1. Cork Travellers Bridget x2. L.K x1. Loughrea A x1. Tullamore David Sgt x1. J.W x1. Castlebar M.McD x2.

4th T.M.S Frank x6. J.W x1. B.S x1. Gort C. x1. Loughrea G.W x1. O.T.M Sandra x1. Clondalkin Doreen x2. Tallaght E.. T.M.S Aileen x1. Sligo P.S. x1.

5th Tullamore J.W x1. T.M.S Frank x2. Clondalkin TP x2. G.T.M x1. Craughwell L. x1. Tallaght P.R x1. L.K x1.

6th T.M.S Frank x3. Aileen x1.

8th T.M.S Kerry x1. Paul McDonnell x2. Tullamore Richard SGT x2. T.M.S x3.

9th (Cork Case) Traveller rep x6. T.M.S Frank x2. Loughrea G.W x4. G.T.M x2.
Loughrea Anne x2. Sligo Barrister x1. T.M.S Kerry x1. Gort Christy x1. T.C.S
Thomas McCann. L. K. x1.

10th P.D x2. S.F x1. Craughwell case x1. Portlaoise D/S x2. T.M.S Frank x2. Sgt
Newbridge x1. (Tullamore Case) J. McD x1, J.W x2. (Loughrea Case) Anne x2, J.S x1.

11th T.M.S Frank x3. O.T.M S.McD x1. (Tullamore Case) J.W x1. J. McD x2. (Dublin
Case) Tallaght B.R x2, Tallaght P.N x1. Portlaoise D/S. Exchange house x1. Gort C.M
x1. (Dublin Case) Clondalkin Trav. Project x5, M.S x1, G.McD x1. Craughwell Francis
x1. Cork INSPx1 . T.M.S Aileen x1. Maynooth Course T.R x1, Catherine x1.

12th T.M.S Kerry x1. Enniscorthy Garda station x1. B.S. x1. Tullamore Sgt x1. J.W
Tullamore x2. Clondalkin Shane x1. Loughrea Anne x3. T.M.S Frank x3. Clondalkin TP
x4. Loughrea L.W x1. D.S x2.

13th CMcD x1. Exchange house x1. Clondalkin TP x1.

18th Rathkeale SGT x3. G.T.M x1. OTM x 1, Offaly county council (Tullamore) x2

19th Loughrea A x1. T.M.S Frank x1. Rathkeale Sgt x1.

20th Loughrea A x2. J.W Ballinasloe x1. O.T.M Sandra x3. T.M.S Aileen x1. Rathkeale
SGT x2. Cork J.O' S x1. B.S x1. TMcD x1.

21st (Rathkeale Case) Sgt x2, J. x3. T.M.S Frank x2. B.S x1. J.W x1. J.O'B x1.

22nd Clondalkin TP x2.

23rd T.M.S Aileen x1. Cork Travellers Bridget X3. Loughrea A x2. T.M.S Frank x1.
Clondalkin Doreen x3. (Newbridge case) Newbridge Garda station x2, Garda SGT x4,
A. McD x4.

24th T.M.S Frank x3. (Newbridge case) T.R x1, A.McDh x1. Garda SGT x4. G.T.M. RJC
x1. J.W x1. O.T.M Sandra x1.

25th Tallaght P.N x1. T.C.S x1. T.C.S Thomas McCann x1. O.T.M Sandra x1. RJCy x1.
Tullamore A.McD x1.

26th T.M.S Aileen x2. T.M.S Frank x3, Darren SGT Newbridge x1. (Tullamore case) J.D
x1, C. McD x2.

27th T.M.S Frank x4, Darren SGT Newbridge x1. T.C.S Thomas McCann x1. T.M.S
Aileen. (Tullamore Case) J.McD x4, B.D x2, Richard SGT x4, J.A. McD x2, P.McD x2.

28th T.M.S Kerry x1. (Tullamore case) J.McD x2, David SGT x1. T.M.S Frank x4. Darren SGT Newbridge.

29th T.S.S Thomas McCann x1. Dublin Paddy x1. T.M.S Frank x1

30th (Dublin) T.S.C Thomas McCann. T.M.S Aileen.

31st (Newbridge case), Killarney D.O'B x3, Killarney Garda Paul INS x1, Bridget Quilligan K.T.M x2, Darren Coventry SGT x3, Killarney Bridget x1.

TMS Frank Kavanagh x2, (Dublin Case) P/P Patrick Reilly x1

April 2020

1st Killarney case x 1, Loughrea case x 1, Mayo Travellers x 3, TMS x 1.

2nd Craughwell x 1, Killarney x 2, Mayo Travellers x 1, TMS x 3

3rd Clondalkin Travellers x 4, Killarney x 5, TSC x 2, Craughwell x 1. Kerry Travellers x 1, TMS x 5, Limerick x 1, ITM x 2, Sgt Newbridge x 2.

4th Cork case x2, Sgt Newbridge x 1, INSP Cork x 1, Cork Travellers x 1, TMS x 1,

5th Networking x 3.

6th Sup Kevin Daly x 1, INSP Cork x 1, Pavee Point Patrick x 3, ITM x 2, TMS x 3, Limerick x 1, TCS x 1, Ann Costello x 1.

7th OTM x 2, Sup Kevin Daly x 1, Pavee Point x 2, Killarney case x 1, Sgt Newbridge x 1, TMS x 3, Sgt Geraldine Green x 1,

8th Limerick x 1, Killarney Case x 2, Sgt Newbridge x 1, D/S Finglas x 2, D/S Trim x 2, TMS x 3, INSP Cork x 1, Sgt Geraldine Green x 1, Cork Travellers x 6, Cork TD x 1.

9th Sgt Geraldine Green x 1, TMS x 6, Sgt Tullamore x 2, TVG Cork x 2, Maynooth Emma x 1.

10th TMS x 9, GTM x 1, Sgt Tullamore x 4, Pavee Point Patrick x 3, Tullamore x 2, Networking x 2.

11th TMS x2, Sgt Tullamore x 2, networking x 2.

12th TMS x2.

13th TMS x5, Enniskillen case x 4, TSC x 2, Donegal Travellers x 1, Networking 1.

14th TMS x 6, Clondalkin x 2, Enniskillen x 4, ITM x 1, GTM x 1, Ennis x 1, Tullamore x 2

15th Enniskillen x 9, Sup Kevin Daly x 2, TMS x 4, Tullamore respond case x 1, Tullamore case x 4, Curragh x 6.

16th GTM x 2, TMS x 6, Enniskillen case x 5, Ennis case x 2, Cork Traveller projects x 3, Sup Kevin Daly.

17th TMS x 4, Enniskillen x 7, Cork case x 5, TCS.

18th Cork case x 2, TMS x 4, MW x 1, Enniskillen x 4, Tullamore case x 1, Pavee Point x 1.

19th TMS x 2, Pavee Point x 2.

20th Sgt Newbridge x 4, Tullamore case, Pavee point Patrick x 1, networking x 2.

21st Craughwell case x 1, Cavan Travellers x 1, Enniskillen case x 4, TMS x 5, Networking x 4, MW, GTM x 3, Clondalkin Travellers x 2, Ann Costello x 1, Sgt Newbridge x 1, Enniskillen case x 3, Ennis case x 1.

22nd Curragh case x 4, Ennis case x 2, Enniskillen case x 2, TMS, Tullamore case x 2, Networking x 2.

23rd Sgt Newbridge x 1, OTM x 2, Respond housing x 1, Curragh case x 1, Pavee Point Patrick x 1, TMS x2.

24th TMS x 4, Curragh case x 2, Pavee Point Patrick x 1, TCS x 2, Tullamore respond case x 1, Tullamore case, GTM x 1, Networking Bernie Smuff x 1.

25th TMS x 1, Pavee Point x 1, Curragh case x 8

26th Pavee point x 1, TMS, Curragh x 2, Cork case x 1, Longford case x 1.

27th TMS x 5, PSNI Omagh x 1, Curragh case x 8, Killarney case x 2, TCS x 1.

28th TMS x 5, Ennis case x 3, Curragh case x 4, Enniskillen x 1, Tallaght Travellers x 2, Solicitor Longford x 1, Pavee Point x 1, Kerry Travellers x 1, T.C.S x 2.

29th TMS x 3, DCC student x 1, Sgt Geraldine Green x 1, Curragh case x 2, Enniskillen case x 3, Kildare Travellers x 1, Ennis case x 3, OTM, Tullamore case x 2.

30th Curragh case x 4, Tullamore respond housing case x 1, GTM x 1, Sgt Tullamore x 3, Craughwell x 1, TMS x 4, Tullamore case x 4

May/June

- Zoom meeting with N.T.M.H.N x 3
- Zoom meetings with T.M.S team x 5
- TMS Team meetings in TMS offices)
- Zoom meeting with Minceir Whidden
- Zoom meeting with Offaly Traveller Movement
- Zoom meeting with PSNI CID dept.
- Zoom meeting x 3 with National Traveller organisations & services
- Meetings in office Chris + Aileen

- Meeting in Maghaberry prison
- Mediation case meetings in Tullamore x 4
- Mediation case meeting in Roscrea x 3 (w/Frank & solo)
- Follow up phone calls re. Burton Hall/Dun Laoire-Rathdown County Council
- Meeting in Enniscorthy Garda stations, with superintendent + Inspector x 2
- Meeting in Enniscorthy with council rep x 2
- Meeting in Dungannon PSNI station with Inspector + sergeant
- Meeting in Enniscorthy with Traveller reps x 2
- Visited families in Dungannon
- TMS meetings with AIT/ETB (ZOOM)
- Visited family in Moate
- Visited families in Tuam x 3
- Visited families on site in Ennis x 3
- Visited families in Tullamore x3
- Visited families in Craughwell x 2
- Zoom meeting with interagency Traveller Action Group, Western Trust, N.I
- Zoom meeting with Film consultant re. TMS video resource
- Zoom meeting with Traveller counselling service x 3
- Zoom Steering Committee meeting: Traveller in prison Initiative
- Zoom meeting with Offaly Traveller Movement
- Meeting in Enniscorthy Garda stations, with interagency group
- Meeting with Garda in Carlow x 2
- Meeting with Garda in Ennis Station x 2
- Meeting in Lucan Garda station x 2
- Meeting with Council rep Ennis x 4
- Meeting in Garda station Galway city x 2
- Meeting with Clondalkin Traveller project x 2
- Visited families in Galway city x 2
- Visited families on site in Dublin x2
- Zoom meeting with Pavee Point
- Zoom meeting with ITM x2
- Zoom meeting with Offaly Traveller Movement

Note re. Covid19 restrictions

Phone records for May regarding referrals are included below at the end of this report to show the extent of the work through the Covid19 restriction period.

May Phone Record 2020 includes the following:

1st. Pavee Point 4 calls. H/C Sgt Geraldine Greene 1 call. TMS 2 calls. Networking 8 calls. LTAG 2 calls. Clondalkin Owen 2 calls. (292) Tullamore 2 calls. Stag 1 call. Solicitor (287) 2 calls. Killarney 1 call.

2nd. Networking 2 calls. TMS 1 call. Newbridge Sgt 1 call.

3rd. Networking 6 calls. Sgt Geraldine Greene 1 call.

4th. TMS 2 calls. Networking 2 calls.

5th. Sgt Newbridge 2 calls. LTAG 1 call. GTM 2 calls. TMS 3 calls. (291) 2 calls. TCS 3 calls. Networking 3 calls. Solicitor Carthy 1 call.

6th. Pavee Point 3 calls. (287) 4 calls. LTAG 1 call. Curragh 7 calls. TCS 1. Respond 1 call. TMS 2 calls. Networking 4 calls. (291) 1 call.

7th. OTM 1 call. Pavee point 1 call. TMS 2. Curragh 2 calls. (287) 4 calls. (291) 3 calls. Clondalkin Travellers 1 call. LTAG 2 calls. Tallaght Travellers 1 call. Networking 3 calls. (283) 2 calls.

8th. (283) 4 calls + Sgt 2 calls. TMS 2 call. TCS 1 call. (294) 1 call. Networking 1 call.

10th. (283) 3 call + Sgt 1 call. Networking 6 calls. TMS 2 calls. Networking 1 call.

11th. (283) 1 call + Sgt 1 call. TMS 5 calls. Coolock Sgt 2 calls. (272) 3 calls + GTM 1 call. (287) 1 call + PSNI 2 calls. MW 1 call. H/C Sgt Geraldine Greene 1 call. Network 5 calls. (291) 1 call.

12th. TCS 2 calls. Tallaght 2 calls. Clondalkin Travellers 3 calls. TMS 4 calls. Inspector Ennis 1 call. (287) 2 calls + solicitor 2 calls. OTM 1 call. (294) 1 call.

13th. TCS 1 call. Newbridge Sgt 1 call. TMS 2 calls. (287) 1 call. (272) 2 calls. OTM 1 call. Clondalkin Travellers 1 call.

14th. Newbridge Sgt 1 call. TMS 7 calls. Networking 8 calls. H/C Sgt 1 call. Clondalkin 2 calls. GTM 3 calls. (272) 6 calls. Ennis 3 calls. (287) 1 call.

15th. (294) 1 call. Enniscorthy Inspector 1 call + families. Networking 3 calls. Clondalkin Traveller project 2 calls. (295) 2 calls.

16th. (287) 1 call. Networking 3 calls.

17th. TMS 2 calls. Newbridge Sgt 1 call. Cavan Traveller project 2 calls. Networking 2 calls.

18th. (287) Inspector 1 call + Sgt 2 calls + families 2 calls. TMS 6 calls. Tallaght Traveller project 1 call. Pavee Point 1 call. (295) 2 calls. TSC 3 calls. (287) 2 calls.

19th. Enniscorthy garda Inspector 2 calls. (287) INSP 1 call. ITM 1 call. (283) case 2 calls. (295) 2 calls. TMS 3 calls. Networking 2 calls.

20th. Limerick city Garda station 2 calls. (291) 4 calls. TMS 5 calls. OTM 1 call. TSC 1 call. Bray Travellers project 1 call. ITM 1 call. Enniscorthy Garda Inspector 1 call. Cavan Traveller project 1 call.

21st. H/C Sgt GG 2 calls. (287) 2 calls. Omagh Dec 1 call. (272) Sgt 2 calls. GTM 2 calls. Tallaght Traveller project 4 calls. Clondalkin Traveller project 2 calls. TMS 3 calls. Networking 4 calls. (295) Sgt 1 call + family 2 calls. Offaly Traveller Movement 1 call. Pavee Point 1 call.

22nd. (289) 2 calls. Coolock Garda station 2 calls. TMS 3 calls. Tipperary Traveller project 2 calls. Clondalkin Traveller project 3 calls. Pavee point 1 call. Cork Traveller project 1 call. (291) case 2 calls. H/C Sgt Geraldine Greene 1 call. (295) case 2 calls. Advocacy 2 calls.

23rd. (287) PSNI Inspector 2 calls, others 4 calls.

24th. Networking 1 call. Tuam Traveller project 1 call.

25th. Kerry Traveller project 1 call. (287) Family 2 calls + Omagh Detector 1 call. Wexford council 1 call. Tuam case Sgt 1 call + families x 3 calls. OTM 1 call. Pavee Point 1 call. ITM 1 call. Enniscorthy Inspector 1 call. TMS 3 Calls. Cork Traveller project 1 call. H/C Sgt GG. D/G Longford 1 call.

26th Networking 4 calls. Roscrea 2 calls. TCS 1 call. (287) PSNI 1 call + 2 calls. TMS 6 calls. Women's forum 2 calls. Tuam Traveller project 3 calls. GTM 2 calls. TMS 1 call.

27th Tuam Traveller project 1 call. Tuam 5 calls. Omagh detective 1 call. TCS 2 calls. Networking 8 calls. (287) 6 calls. OTM 1 call. Pavee Point 1 call. Tallaght Traveller project 2 calls. TMS 5 calls. Tuam garda station 2 calls. Tuam Traveller project 1 call. (291) 1 call. Tullamore council 1 call. Advocacy 2 calls. TCS 1 call. TMS 1 call. (279) 1 call.

28th Omagh detective 1 call. (287) 3 calls. TCS 1. TVG 2 calls. MW 1 call. Newbridge Sgt 1 call. OTM 1 call. Solsitor Longford 1 call. Enniscorthy inspector 1 call. H/C Sgt Geraldine Greene 1 call. Clondalkin Traveller project 1 call. OTM 1 call. Longford Garda station 1 call. TMS 2 calls. ITM 2 calls.

29th Tuam Traveller project 2 calls. Omagh Detective 1 call. Tuam networking 4 calls. TMS 2 calls. Clondalkin Traveller project 1 call. (287) 1 call.

July/August

- Zoom meeting with National Traveller Mental Health Network
- Zoom meetings with Minceirs Whiden
- Zoom meeting with Irish Traveller Movement
- Zoom meeting with Traveller counselling service
- Meeting with Clondalkin Traveller project
- Meeting with Traveller Counselling service
- Meeting with PSNI Inspector Enniskillen
- Meeting with Inspector Portlaoise
- Meeting with Sgt Newbridge
- Meeting with Gardai from Ronanstown (Dublin)
- Meeting with Gardai from Clondalkin (Dublin)

- Meeting with Gardai from Tullamore
- Visited families in Tullamore
- Visited families on site in Dublin
- Visited family in Enniskillen
- Visited family in Cavan
- Visited families in Loughrea
- Visited families Galway city
- TMS meeting with Clare county council
- TMS meetings with Clondalkin Traveller Project
- TMS meeting with Galway Traveller project
- TMS meeting with Tallaght Traveller project
- TMS meeting with Gardai in Edenderry
- TMS meeting with Gardai in Mullingar
- TMS meeting with Gardai in Leixlip
- TMS team meetings

September and October

- TMS meeting in Ennis with Clare county Council x 3
- TMS meeting in Limerick with Limerick City Council x 2
- TMS meeting in Carrick-on Shannon with Leitrim County Council
- TMS meeting in Dublin with Dublin city council
- TMS meeting with Offaly Traveller Movement x 2
- TMS meeting with Clondalkin Traveller Project
- TMS meeting with Traveller Counselling services x 2
- TMS meeting with Tallaght Traveller project
- TMS meeting with Garda in Naas (Kildare)
- TMS meeting with Garda in Mullingar (Westmeath) x 3
- TMS meeting with Garda in Leixlip (Kildare)
- TMS meeting with Garda in Shannon (Clare)
- TMS meeting with Garda in Limerick City (Limerick)
- TMS meeting with Garda in Rathkeale (Limerick)
- TMS meeting with Garda in Galway city (Galway) x 2
- TMS meeting with Garda in Mallow (Cork) x 2
- TMS meeting with Garda in Shannon (Clare)
- TMS meeting with Garda in Tullamore (Offaly)
- TMS meeting with youth reach in Portlaoise (Laois)
- TMS meeting with youthreach in Portarlinton (Laois)
- TMS meeting with Youthreach in Mountmellick (Laois) x 2
- TMS meeting with youthreach Tullamore (Offaly) x 2
- TMS meeting with youthreach Delvin (Westmeath)
- TMS meeting with youthreach Longford (Longford)
- TMS meeting with Families Ennistymon (Clare)
- Zoom meeting with Minceir Whiden

- Zoom meeting with National Traveller Mental Health Network x 2
- Zoom meeting with Irish Traveller Movement x 5
- Zoom meeting for 2021 Traveller Youth programme
- Zoom meetings with Panel members to develop training module for Dublin City Council staff

November/December

- TMS meeting with PSNI Derry City
- TMS meeting with PSNI Enniskillen
- TMS meeting with PSNI Armagh
- TMS meeting with PSNI Dungannon
- TMS meeting with Kerry Traveller project
- TMS meeting with Offaly Traveller Movement x 2
- TMS meeting with Clondalkin Traveller Project
- TMS meeting with Traveller Counselling services x 3
- TMS meeting with Tallaght Traveller project
- TMS meeting with Gardai in Kilkenny City
- TMS meeting with Gardai in Tralee (Kerry)
- TMS meeting with Gardai in Killarney (Kerry) x 2
- TMS meeting with Gardai in Dungarvan (Waterford)
- TMS meeting with Gardai in Tallaght (Dublin) x 2
- TMS meeting with Gardai in Rathfarnham (Dublin) x 2
- Zoom meetings with Minceir Whiden x 3
- Zoom meetings with National Traveller Mental Health Network X 2
- Zoom meetings with Irish Traveller Movement x 2
- Zoom meetings with Offaly Traveller Movement
- Zoom meetings with Clare County Council
- Zoom meetings with South Dublin County Council x 2
- TMS Team meetings (Zoom and TMS offices) x 3
- TMS meetings with Kerry Traveller project X 2
- TMS meetings with Offaly Traveller Movement X 2
- TMS meetings with Clondalkin Traveller Project X 2
- TMS meeting with Garda in Rathfarnham (Dublin)
- TMS meeting with Garda in Baker street (Cork city)
- TMS meeting with Garda in Tullamore (Offaly)
- TMS meeting with Clare council
- TMS meeting reps from committee in Gort (Galway) X 2
- TMS meeting Traveller men's shed Tullamore (Offaly) X 2